

FACTS**WHAT DOES ALLEVIATE FINANCIAL SOLUTIONS LLC (“ALLEVIATE”) DO WITH YOUR PERSONAL INFORMATION?****Why?**

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balances and payment history
- Credit history and credit scores

How?

All financial companies need to share customers’ personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers’ personal information; the reasons Alleviate chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Alleviate share?	Can you limit this sharing?
For our everyday business purposes— such as processing your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	Yes
For joint marketing with other financial companies	Yes	Yes
For our affiliates’ everyday business purposes— information about your transactions and experiences	Yes	Yes
For our affiliates’ everyday business purposes— information about your creditworthiness	Yes	Yes
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	Yes	Yes

To limit our sharing

- Call **1-800-318-4698**— our menu will prompt you through your choices
or
- Email your request to: privacyoptouts@alleviatefinancial.com

Please note:

If you are a *new* customer, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

Questions?

Call **1-800-308-2935** or go to support@alleviatefinancial.com

Who We Are and What We Do

Who is providing this notice?	Alleviate Financial Solutions LLC
How does Alleviate protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings
How does Alleviate collect my personal information?	We collect your personal information, for example, when you <ul style="list-style-type: none"> ■ Apply for a loan or provide account information ■ Give us your income information or give us your employment history ■ Give us your contact information <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>

<p>Why can't I limit all sharing?</p>	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> ■ sharing for affiliates' everyday business purposes—information about your creditworthiness ■ affiliates from using your information to market to you ■ sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.</p>
<p>What happens when I limit sharing for an account that I hold jointly with someone else?</p>	<p>Your choices will apply to everyone on your account.</p>

Definitions

<p>Affiliates</p>	<p>Companies related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> • Our affiliates include companies such as Alleviate Holdings LP, Alleviate Financial Services, LLC, Alleviate Partners LLC, Olympus1 LLC, ICON Solutions Group SA, Amend Finance Telecommunications Services and Sentry Legal Plan, LLC.
<p>Nonaffiliates</p>	<p>Companies not related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> ■ Nonaffiliates we share with can include mortgage companies, insurance companies, and direct marketing companies.
<p>Joint marketing</p>	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> ■ Our joint marketing partners include marketing and sales organizations.

Other important information

Notice to California Residents:

Under California law, we will not share financial information we collect about you with nonaffiliated third parties, except as permitted by law. For example, we may share information with your consent or to service your accounts. We will limit sharing among our companies to the extent required by California law.

Notice to Nevada Residents:

We are providing you this notice pursuant to state law. You may be placed on our internal Do Not Call List by requesting that we cease calling you by contacting us directly and making such request in writing at marketing@alleviate.com. Nevada law requires that we also provide you with the following contact information: Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington St., Suite 3900, Las Vegas, NV 89101; Phone number: 702-486-3132; e-mail: BCPINFO@ag.state.nv.us.